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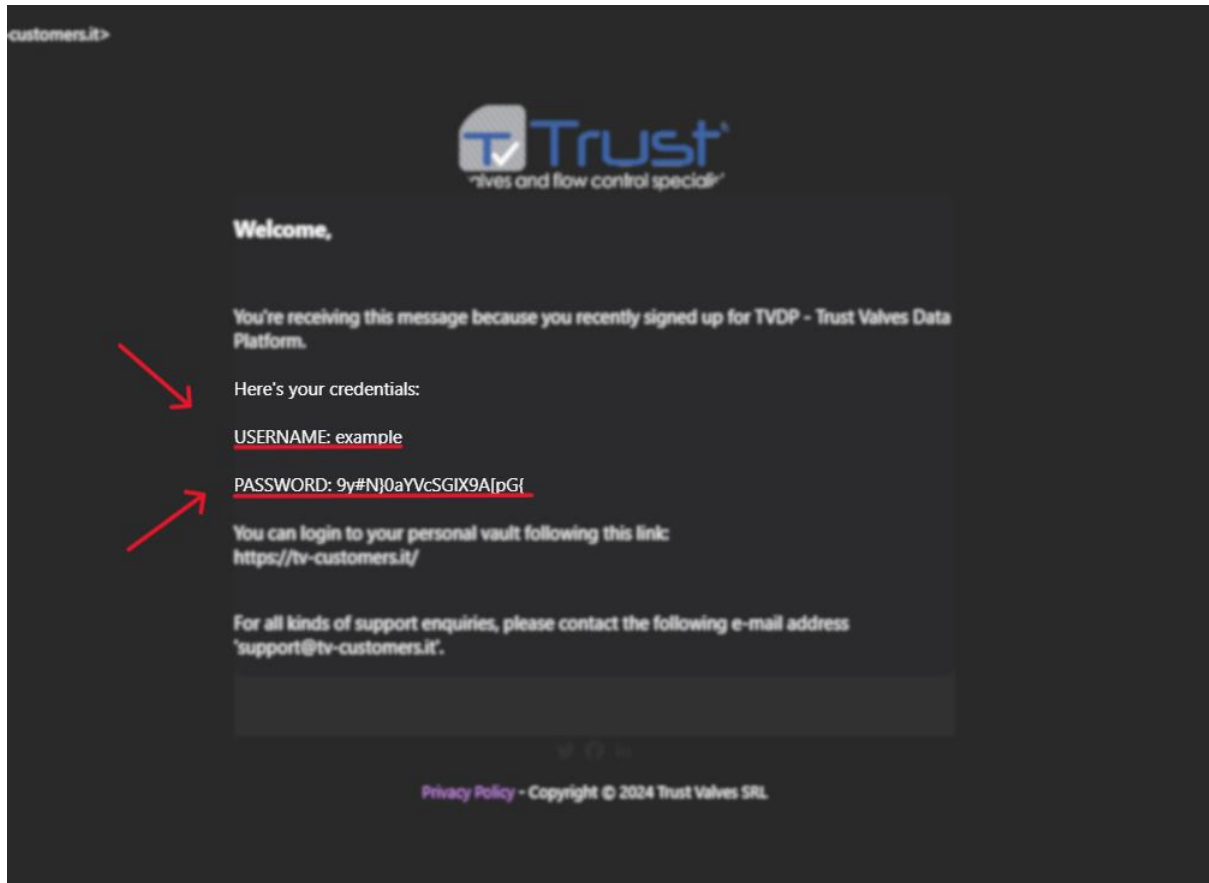
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## 1.FIRST LOG IN

Once you reach the portal to log in, enter the following data you received via email from [no-replay@tv-customers.it](mailto:no-replay@tv-customers.it): username, password (check your spam emails if necessary)



## 2.CHANGE PASSWORD

After the first login, you will need to reset a new password as indicated by the website itself. You can also generate it automatically by clicking on the "generate" button. It is important to remember to carefully guard your data, or you will have to reset them at each access.

My account

There are no files available.

Password change is required for your account.

Name

example

Log in username

example

Password

example123

Generate

The password must contain, at least:

- 1 lowercase character
- 1 uppercase character
- 1 number
- 1 special character

E-mail

Address

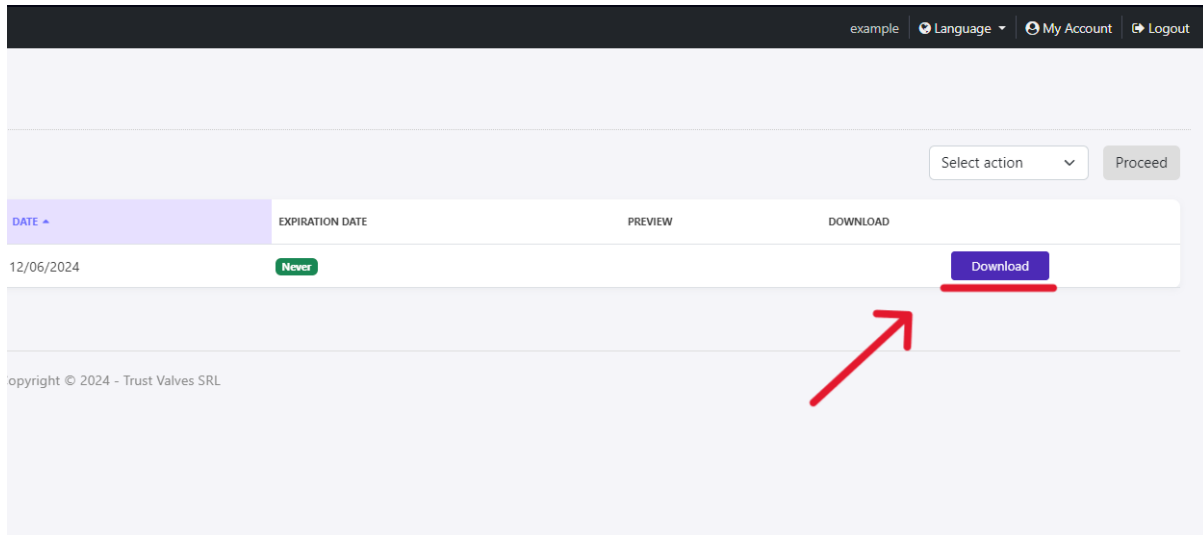
Telephone

☒ Notify new uploads by e-mail

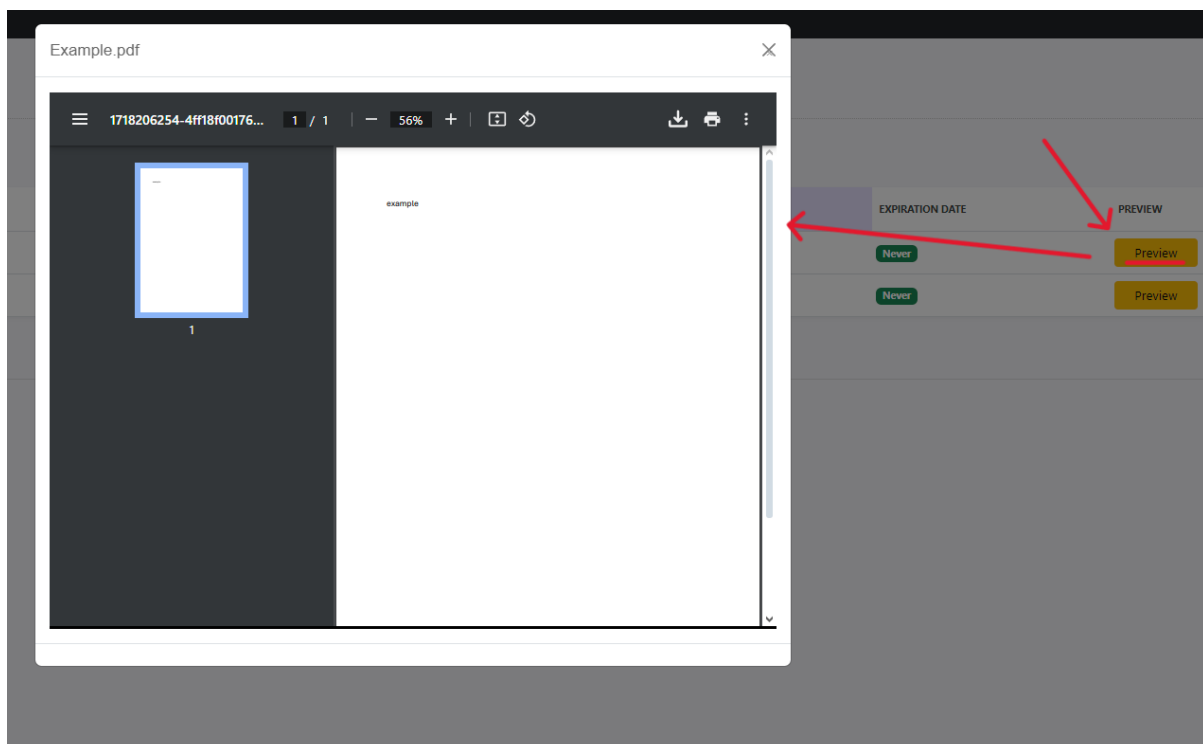
Update account

### 3.SITE FUNCTIONALITY

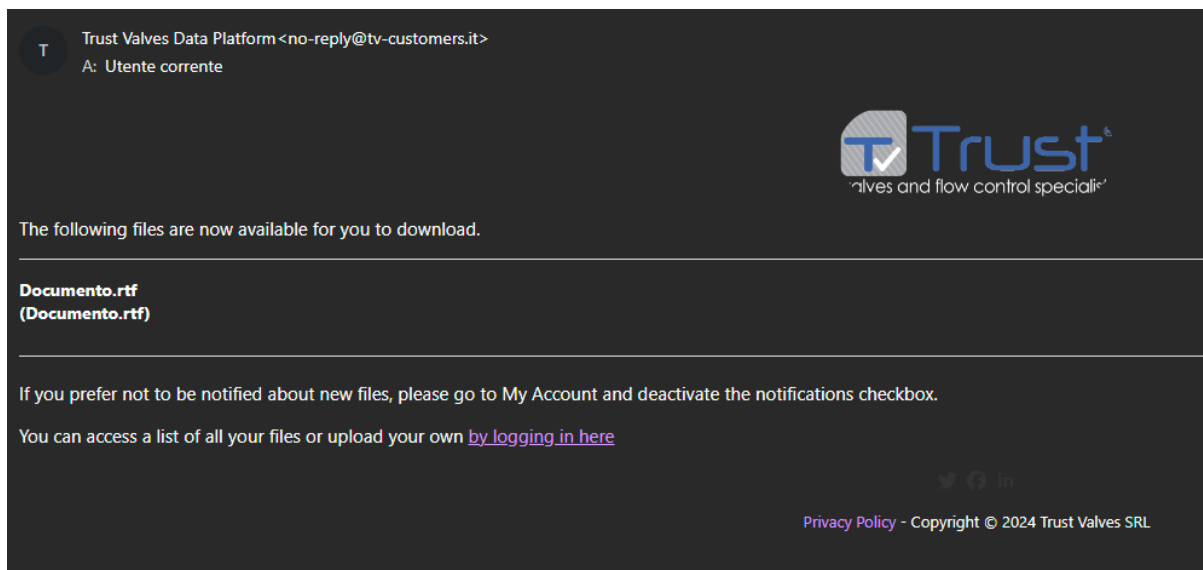
After logging in, if available, you can download your files by clicking on the download button to the right of the file you are interested in.



You can also click on the "preview" button to view the file without download it.



You will be notified via e-mail when files are available for you



## 4.SECURITY AND AWARENESS

Always verify the authenticity of emails and attachments before opening them. The only emails you should trust are the following:

**no-reply@tv-customers.it   support@tv-customers.it**  
**quality@trust-valves.com**

For any issues, contact customer support.